

TECH TIPS

PRODUCT **VX 680.** SUBJECT **HOW TO PERFORM A BATTERY CONDITIONER.**

INTRO – **WHAT WE’LL BE COVERING.**

This guide will walk you through all of the steps required to complete the battery conditioner process on your VX 680 terminal.

BE ADVISED – **WHAT YOU NEED TO KNOW.**

The terminal cannot be used during this process. We recommend running through this overnight or over another period of time it won’t be required. Allow 8 to 12 hours for the process to complete.

PREREQUISITES – **BE PREPARED.**

The terminal will need to be on charge throughout the process so before you start you’ll need to make sure you have the below:

- The charging/PSU cable
- An available plug socket
- The terminals System Mode password – contact the Merchant Helpdesk for more info

LET’S GET STARTED – **STEP BY STEP.**

Once you’ve finished working through the below steps the terminal should start performing the battery conditioning process

1. Press Enter and 7 together at the same time and enter your System Mode password
 - a. Contact the Merchant Helpdesk for more info
2. Press 9 for "Diags"
3. Press the down arrow to go down one page
4. Press 1 for "Battery Status"
 - a. The next screen will show the battery’s current status and statistics
5. Press 1 for "Batt Conditioner"
 - a. The process will now start and the terminal should report that it is in phase 1 of 3

If the terminal displays "Error" at any point check that the device is correctly plugged into the mains. If it is this could indicate a fault with the terminal or battery; please contact the Merchant Helpdesk for further assistance.

ANY ISSUES **CALL US! WE’RE HERE TO HELP**

The Merchant Helpdesk is available to assist from 8am to 8pm
Monday to Saturday and from 10am to 5pm on Sundays.

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