

# TECH TIPS

## **PRODUCT** VX 680. **SUBJECT** BASIC BLUETOOTH RE-PAIR PROCESS.

### **INTRO – WHAT WE’LL BE COVERING.**

This guide will walk you through all of the steps required to complete the basic version of Bluetooth (BT) pairing process for your VX 680 Bluetooth terminal.

### **BE ADVISED – WHAT YOU NEED TO KNOW.**

This is the easiest and fastest method of re-establishing a connection between the terminal and its BT base. If, after completing this, the terminal and base are still not connected then we would suggest attempting the Advanced Bluetooth Re-pair Process.

If you need to re connect more than one terminal, make sure to work through this one terminal and cradle pair at a time.

### **PREREQUISITES – BE PREPARED.**

This is a fairly simple process, you don’t need anything other than the below:

- **VX 680 BT charging cradle** (connected to its mains power supply)
- **VX 680 BT terminal** (with a charged battery)

### **LET’S GET STARTED – STEP BY STEP.**

Once you’ve completed this process the terminal and base should be connected. While working through this only restart the particular cradle and base that you need to re-pair.

1. Shut down both the cradle and the terminal
2. Restart both after waiting 30 seconds
3. When the terminal displays “PRESS ENTER TO START COMMUNICATIONS” leave the terminal here and press the blue BT button on the back of the cradle
4. The blue light on the front of the cradle should start flashing
5. Press enter on the terminal

If the process completed correctly the terminal will spend a few moments reconnecting to the base and then display the login prompt.

## **ANY ISSUES**

## **CALL US! WE’RE HERE TO HELP**

The Merchant Helpdesk is available to assist from 8am to 8pm  
Monday to Saturday and from 10am to 5pm on Sundays.

**08444 828 222**

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